VOLTANR

Volta Air Electric Refrigeration Units Limited Warranty

Summary

Basic Unit Coverage		Pluto & Titan Series
MAJOR COMPONENTS	Condenser	12 Months
	Evaporator & Rad Coils	
	Display / Control Panel	
	Compressors	
	Evaporator & Rad Coils	
	Electric Compressors Driver Controller	
	Refrigerant Solenoid Valves	
	Fans & Blowers	

Coverage Summary

The standard limited warranty covers 12 months or 2,000 total hours of operation and applies to all refrigeration product units.

COVERAGE

Volta Air's Limited Warranties are provided by Volta Air Technology Inc. ("Volta Air") and cover defects in workmanship and materials.

WARRANTY PERIOD

These warranties last for a Warranty Period that varies by product from the date of purchase at point of sale to you, the original end user customer. The standard limited warranty covers 12 months or 2,000 total hours of operation and applies to all A/C or reefer product units. The extended warranty and service plan is also offered at additional charges and may expand coverage to 36 months. We offer single or multiple year plans to best suit your budget. Please contact Volta Air Customer Service at support@voltaair.com for further details on specific products. Please contact Volta Air Customer Service for further details on specific products.

VOLTA AIR WILL

Volta Air will, at its option, repair or replace the defective product free of charge, provided that you notify Volta Air of the product defect within the Warranty Period for your product, and provided that Volta Air through inspection establishes the existence of such a defect and that it is covered by the Limited Warranty.

Volta Air will, at its option, use new and/or reconditioned parts in performing warranty repair and building replacement products.

Volta Air reserves the right to use parts or products of original or improved design in the repair or replacement. If Volta Air repairs or replaces a product, its warranty continues for the remaining portion of the original Warranty Period or 90 days from the date of the return shipment to the customer, whichever is greater. All replaced products and all parts removed from repaired products become the property of Volta Air.

Volta Air covers both parts and labor necessary to repair the product and return shipment to the customer via a Volta Air - selected non-expedited surface freight within the contiguous United States and Canada. Alaska and Hawaii are excluded. Contact Volta Air customer service for details on freight policy for return shipments outside of the contiguous United States and Canada.

International customers are responsible for paying freight charges (both inbound & return) for in-warranty replacement or repair.

OBTAINING SERVICE

If your product requires troubleshooting or warranty service, contact your merchant. If you are unable to contact your merchant, or the merchant is unable to provide service, contact Volta Air directly at the number listed on the website in the support section for your product.

In any warranty claim, dated proof of purchase must accompany the product and the product must not have been disassembled or modified without prior written authorization by Volta Air.

Proof of purchase may be in any one of the following forms:

- The dated purchase receipt from the original purchase of the product at point of sale to the end user, or
- The dated dealer invoice or purchase receipt showing original equipment manufacturer (OEM) status, or
- The dated invoice or purchase receipt showing the product exchanged under warranty

WARRANTY DOES NOT COVER

Volta Air Limited Warranties do not cover normal wear and tear of the product or costs related to the removal, installation, or troubleshooting of the customer's electrical systems. These warranties do not apply to and Volta Air will not be responsible for any defect in or damage to:

- a) the product if it has been misused, neglected, improperly installed, physically damaged or altered, either internally or externally, or damaged from improper use or use in an unsuitable environment;
- b) the product if it has been subjected to fire, water, generalized corrosion, biological infestations, or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the Volta Air product specifications including high input voltage from generators and lightning strikes;
- c) the product if repairs have been done to it other than by Volta Air or its authorized service centers (hereafter "ASCs") or without consulting Volta Air;
- d) the product if it is used as a component part of a product expressly warranted by another manufacturer;
- e) the product if its original identification (trade-mark, serial number) markings have been defaced, altered, or removed.

LIABILITY:

Volta Air is liability free in the contract, under Personal Injury Law, or Tort including strict liability or negligence. Volta Air shall have also no liability in case of any accident of vehicles, product cargo, injuries including economic and noneconomic injuries, contents, intellectual property, incidental, lost profits, loss of use, and interruption of business. Volta Air will only be liable and cover the part and labor.

The express Warranty of Volta Air does not cover any material or product which is not made by Volta Air. For example brackets that are used for mounting Volta Air engine-driven compressors, tensioners, pulleys, belts and installation hardware. Volta Air has no responsibility for the installation process, including the installation material and products which are not made by Volta Air. e.g. bracket kit components, bracket design, or workmanship.

EXCLUSIONS

If your product is a consumer product, federal law does not allow an exclusion of implied warranties. To the extent you are entitled to implied warranties under federal law, to the extent permitted by applicable law they are limited to the duration of this Limited Warranty. Some states and provinces do not allow limitations or exclusions on implied warranties or on the duration of an implied warranty or on the limitation or exclusion of incidental or consequential damages, so the above limitation(s) or exclusion(s) may not apply to you. This Limited Warranty gives you specific legal rights. You may have other rights which may vary from state to state or province to province.

WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, UNLESS SPECIFICALLY AGREED TO BY IT IN WRITING, VOLTA AIR

- a) MAKES NO WARRANTY AS TO THE ACCURACY, SUFFICIENCY OR SUITABILITY OF ANY TECHNICAL OR OTHER INFORMATION PROVIDED IN MANUALS OR OTHER DOCUMENTATION PROVIDED BY IT IN CONNECTION WITH THE PRODUCT; AND
- b) ASSUMES NO RESPONSIBILITY OR LIABILITY FOR LOSSES, DAMAGES, COSTS OR EXPENSES, WHETHER SPECIAL, DIRECT, INDIRECT, CONSEQUENTIAL OR INCIDENTAL, WHICH MIGHT ARISE OUT OF THE USE OF SUCH INFORMATION.

THE USE OF ANY SUCH INFORMATION WILL BE ENTIRELY AT THE USER'S RISK.

WARNING: LIMITATIONS ON USE

Please refer to your product user manual for limitations on uses of the product. Specifically, please note that Volta Air products are not intended for use in connection with medical systems and Volta Air makes no warranty or representation in connection with any use of the product for such purposes.

DISCLAIMER

VOLTA AIR LIMITED WARRANTIES ARE THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY VOLTA AIR IN CONNECTION WITH YOUR VOLTA AIR PRODUCT AND ARE, WHERE PERMITTED BY LAW, IN LIEU OF ALL OTHER WARRANTIES, CONDITIONS, GUARANTEES, REPRESENTATIONS, OBLIGATIONS AND LIABILITIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE IN CONNECTION WITH THE PRODUCT, HOWEVER ARISING (WHETHER BY CONTRACT, TORT, NEGLIGENCE, PRINCIPLES OF MANUFACTURER'S LIABILITY, OPERATION OF LAW, CONDUCT, STATEMENT OR OTHERWISE), INCLUDING WITHOUT RESTRICTION ANY IMPLIED WARRANTY OR CONDITION OF QUALITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO THE EXTENT REQUIRED UNDER APPLICABLE LAW TO APPLY TO THE PRODUCT SHALL BE LIMITED IN DURATION TO THE PERIOD STIPULATED UNDER THIS LIMITED WARRANTY.

IN NO EVENT WILL VOLTA AIR BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSSES, COSTS OR EXPENSES HOWEVER ARISING WHETHER IN CONTRACT OR TORT INCLUDING WITHOUT RESTRICTION ANY ECONOMIC LOSSES OF ANY KIND, ANY LOSS OR DAMAGE TO PROPERTY, ANY PERSONAL INJURY, ANY DAMAGE OR INJURY ARISING FROM OR AS A RESULT OF MISUSE OR ABUSE, OR THE INCORRECT INSTALLATION, INTEGRATION OR OPERATION OF THE PRODUCT.



100 – 667 Sumas Way, Abbotsford, BC V2S 7P4 Canada +1 855 210 3839 www.voltaair.com sales@voltaair.com